

The 4-1-1 on 2-1-1

2-1-1 updates for the week of November 22nd, 2020



IN THIS ISSUE:

**FOOD UPDATES FOR THE
WEEK OF NOV. 22ND, 2020**

**CHANGES TO THE WINTER
CRISIS PROGRAM**

RENT, MORTGAGE, & UTILITIES

COVID UPDATES

**CHRISTMAS PROGRAM
INFORMATION**

AND MORE

Find our newsletters online at:
[www.211ashtabula.org/
newsletters](http://www.211ashtabula.org/newsletters)

What Am I Reading?

Welcome to our 2-1-1 newsletter,..
"The 4-1-1 on 2-1-1"!

Now more than ever access to available resources is vital. We started this newsletter to highlight new and/or timely community updates. This is just a small highlight and may not contain all the information you need.

For more resources and for up-to-date information, please remember to contact us at 2-1-1 Ashtabula County! Just Dial 2-1-1.





Thanksgiving Meals

Upcoming Mobile Food Pantries

The mobile food pantry program provides a produce give away in multiple places in the county. For more information please call 211 for your local food pantry information.

There are no Mobile Food Pantries this week

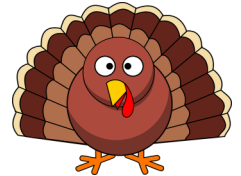
St. Peter's Christmas Dinner Box

St. Peter's Episcopal Church is having a take home Christmas dinner box give away. To get one of the boxes you will need a voucher. Vouchers can be picked up at the St. Peter's Hope and a Future Food Pantry every Tuesday from 6:00 to 7:00 PM. Once they run out of vouchers they are gone.

Vouchers are 1 per household. Each voucher is enough food for 6 people. They are not replaceable if lost. If you do not have the voucher, you cannot get a box.

Boxes can be picked up Tuesday, December 22nd. Pick up times will be staggered, and you will receive your pick up time when you get your voucher.

G.O. Ministries - Will be having a Thanksgiving meal from 10 am - Noon on November 26th. People can pick up a meal at GO CDC during those times.



Certain housing complexes in Ashtabula City (Lakeview, etc.) will have a sign up sheet in the lobby and meals will be delivered to the lobby at 11 a.m.

Dream Center - Will be having a Thanksgiving Meal on Tuesday, Nov. 24th from Noon-1:30PM. All are welcome. Due to COVID-19, the meal will be served outside.

If your organization is planning a meal or food box giveaway for Thanksgiving, please call 2-1-1 or call 440-990-1719.

Looking for your local food pantry?
Need to know where you can go for a hot meal?
Call 2-1-1 .




CALL 440-997-5957
or 1-800-252-5249

Accepting Applications Now!

Learn more about how our Weatherization Program can help save you money!

WEATHERIZATION | WHAT WE DO

MECHANICAL MEASURES

- Clean, tune, repair, or replace heating and/or cooling systems.
- Install duct and heating pipe insulation.
- Repair leaks in heating/cooling ducts.
- Install programmable thermostats.
- Repair/replace water heaters.
- Install water heater tank insulation.
- Insulate water heating pipes.

BUILDING SHELL MEASURES

- Install insulation where needed.
- Perform air sealing.
- Repair/replace windows/doors.
- Install window film, awnings and solar screens.
- Repair minor roof and wall leaks prior to attic or wall insulation.

HEALTH & SAFETY MEASURES

- Perform heating system safety testing.
- Perform combustion appliance safety testing.
- Repair/replace vent systems to ensure combustion gas draft safely outside.
- Install mechanical ventilation to ensure adequate indoor air quality.
- Install smoke and carbon monoxide alarms when needed.
- Evaluate mold/moisture hazards.
- Perform incidental safety repairs when needed.



ELECTRIC & WATER MEASURES

- Install efficient light sources.
- Install low-flow showerheads.
- Replace inefficient refrigerators with energy-efficient models.

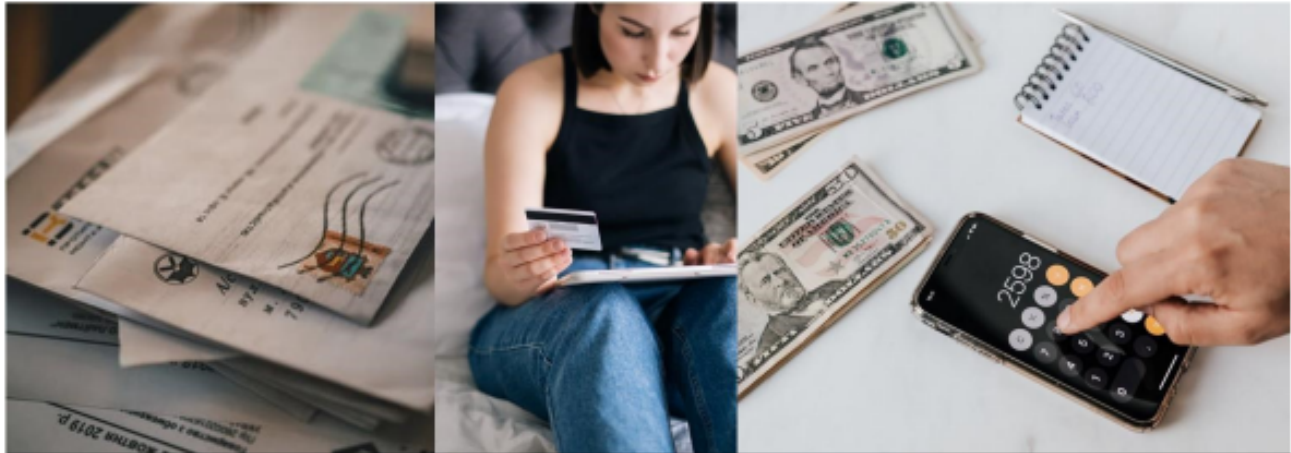
CLIENT EDUCATION ACTIVITIES

- Educate on potential household hazards such as carbon monoxide, mold & moisture, fire, indoor air pollutants, lead paint and radon.
- Demonstrate the key functions of any new mechanical equipment or appliances.
- Discuss the benefits of using energy-efficient products.



CALL 440-997-5957
Or 1-800-252-5249

Do You Need Help With Past Due Rent, Mortgage, or Utilities?



Have you been impacted by COVID-19?

Layoff, Job Loss, Change in Income, COVID-19 Diagnosis, or
Other Related Issue that has caused an Economic Hardship

We have local and state CARES Act funds

Schedule an appointment and provide required documents
to see if you qualify!

What will I need to provide before my appointment?

- Photo ID for primary applicant
- Copies of Social Security cards, or verification of citizenship for all household members
- Proof of income for all household members 18 years or older for a minimum of the past 30 days
- For seasonal or self-employed individuals, please provide proof of income for 12 months
- Any supporting documentation to demonstrate need
- Eviction or past due rent notice, landlord contact information, lease agreement
- Notice of late mortgage payment(s)
- Copy of utility bill showing disconnect, shut off or past due

What will I need to provide during my appointment?

- Names and Dates of Birth of all household members
- Explanation of hardship due to the COVID-19 pandemic

To Schedule an Appointment visit...

www.accaa.org

Funds must be spent before the
end of the year

**Call 440-990-1740 if you
need assistance with
scheduling or call 2-1-1
for more information**





GO Ministries Christmas Party

Registration is now open for GO Community Development's Annual Christmas Party. To register visit: <https://www.go-cdc.org/annual-christmas-party.html>. **Registration will continue until Dec. 16th, 2020.**

They are not sure what this year's Christmas Party will look like quite yet, including a date and time. So please stay tuned for that information.

For questions, contact them at 997-0040 or email osmith@go-cdc.org.

Country Neighbor's Christmas Program

The Country Neighbor Christmas program is now taking applications. Individuals who want to apply can do so by phone.

The program assists southern Ashtabula County residents only. Call **440-437-6311** and ask for Melissa. She is available Mondays, Wednesdays, and Fridays. **Applications should be in before Dec. 1st**

They are also looking for volunteers. Those who are interested in volunteering can call the same number.

“Guests on DEC” Literacy Project Launched

Want To Be A Storytime Star!

The Dragon Empowerment Center (DEC)- Community Learning Center has a project to help students maintain and increase the literacy skills they are learning in the classroom by providing recorded story-time. We are looking for volunteers (parents, teachers, principals, community leaders, business people) to stop by and sit in the “DEC” chair and read a story. We will record the story and then broadcast the video on Facebook for the children and families to enjoy.

A new episode airs every Tuesday and Thursday at 7:30 pm on our Facebook page @foundationsfutures. Please plan to watch the stories and share them with others.

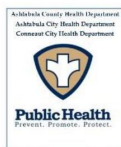
If you would like to read as a “Guest on DEC” or for more information about the DEC, please contact Jen at jbunnell@accaa.org or 855-0081 or Carmen at ckuula@accaa.org.



New Episode Every Tuesday & Thursday Night at 7:30 PM!

Re-posts Saturday mornings at 10:00 & 10:30 am

Research shows that children who have access to larger vocabularies have greater reading comprehension and general academic success.. Because stories contain words not used in daily conversation, this is an excellent way to expand vocabulary. And it's fun!



FOR IMMEDIATE RELEASE

Contact: Jennifer Cleveland

Phone: 440-576-3023, option 110

jcleveland@ashtabulacountyhealth.com



JEFFERSON, OH, November 16, 2020: Ashtabula County, like almost all of Ohio has reported a record number of COVID-19 cases since reporting began in March of 2020.

For several months, Ashtabula County had a very low COVID-19 case rate and even had the lowest COVID-19 case rate in Ohio in early October. That has all changed as Ashtabula County has recorded 342 new COVID-19 cases between November 3rd and November 10th, 2020. This is in stark contrast to the county reporting 20 to 30 cases per week in July, August, September and in a portion of October.

Now Ashtabula County has been designated like 68 other counties in Ohio as a high COVID-19 incidence county with a case rate that exceeds 100 COVID-19 cases per 100,000 population.

The increase in COVID-19 cases has placed a significant burden on the limited resources of the Ashtabula County Health Department. Health Commissioner, Raymond J. Saporito, is requesting all Ashtabula County residents to help control the spread of COVID-19 virus in Ashtabula County.

Due to the major increase in the spread of COVID-19 in the State and in Ashtabula County, local health departments do not have the manpower to promptly call every positive COVID-19 case and all contacts and advise them on what actions they should take.

The Health Commissioner also states “that if a resident has tested positive for COVID-19 or has symptoms or thinks they were in contact with a positive COVID-19 case, please stay home. Be cautious and do not expose your friends or co-workers. The COVID-19 virus is very transmissible and spreads rapidly especially in group settings.”

If you’ve received a positive test result from your doctor don’t wait for the health department to call you to start isolation. The Health Commissioner is also asking citizens to think about who they were in close contact with in the 48 hours before symptoms started. Those are the people that should be notified of exposure. If you are not comfortable doing this, call the Health Department and the call to contacts can be made confidentially.

For more information on COVID-19 disease prevention practices, contact the Ashtabula County Health Department at 440-576-6010, Ashtabula City Health Department at 440-992-7122 and the Conneaut City Health Department at 440-593-3087.

Changes to the Winter Crisis Program



The Winter Crisis Program is a utility assistance program provided through Ashtabula County Community Action Agency. The program can provide income eligible households with

once per heating season assistance with their main heating source.

The program began November 2nd and ends March 31st, 2021.

Due to Covid-19 things will be different this year from previous years. **The first big change is that there won't be any walk-ins or in-person appointments.** Instead all appointments will be over the phone. All applicants will need to have all of their required documentation in before their appointment time. They can do this in three ways.

1. They can fax all of their information to 440-997-6022.
2. They can email their information.
3. They can get copies made/ drop off copies at 6920 Austinburg Rd, Ashtabula.

The documents needed are much the same as previous years. They will need:

- A photo ID
- Proof of Income for the last 30 days (or 12 months if self employed or seasonally employed)
- Social security cards for all household members
- All pages of their current utility bill
- If renting they will also need the landlord's name, address, phone and rent amount

After they have collected and turned in all of their documentation they can call the appointment line at 440-381-8230 to set up their over-the-phone appointment.

To be eligible for the Winter Crisis Program the client must be an Ashtabula County resident and the household income must be at or below 175% of the Federal Poverty Guidelines. The account must be in the name of an adult household member. They must also meet at least one additional eligibility criteria: the account must be in disconnect status, have been shut off, need new service, need transfer of service, or have 25% (or less) bulk fuel supply remaining OR they have a household member that was diagnosed with Covid-19 in 2020.

Household /Family Size	50%	*100%*	175%
1	532	\$1,063	1,861
2	718	\$1,437	2,514
3	905	\$1,810	3,168
4	1,092	\$2,183	3,821
5	1,278	\$2,557	4,474
6	1,465	\$2,930	5,128
7	1,652	\$3,303	5,781
8	1,838	\$3,677	6,434
9	2,025	\$4,050	7,088
10	2,212	\$4,423	7,741

ASHTABULA COUNTY HELP LINES



Emergency Information for Meeting Basic Needs- Dial 211



Person to Person Warmline- Call or Text (440) 855-0214



Substance Use Disorder Crisis Helpline-24/7- (800) 577-7849



Suicide Prevention Crisis Hopeline-24/7- (800) 577-7849



Suicide Crisis Text Line-Text 4HOPE at 741741



Children Services Hotline-24/7- (888) 998-1811



Homesafe Domestic Violence Hotline- (800) 952-2873



National Domestic Violence Hotline- (800) 799-7233



Clients Rights and Advocacy- (440) 992-3121



Ohio Dept. of Mental Health & Addiction Services- (877) 275-6364



Substance Abuse & Mental Health Services Administration National Helpline- (800) 662-HELP (4357)



Rape Crisis Center Chat Online-<https://clevelandrapecrisis.org/contact/crisis-and-support-hotline/>



Rape Crisis Center Hotline- (440) 354-7364



Ashtabula in Top 20 Ohio Counties for High Incidence of Covid

Ohio is currently under a curfew from now until December 10th. The curfew goes from 10pm to 5 am every day. To read the curfew order go to bit.ly/2UJsfpq.

The order does not affect:

- People who need to leave the house for necessary food, medical care, social services, or to provide care for others.
- People who are homeless
- Individuals whose homes are unsafe or become unsafe
- First amendment speech or members of the media.
- Travel into or out of the state or travel required by a court order.
- People going to or leaving work.

Three of the largest cities in Ohio have issued additional stay-at-home orders including Cleveland, Dayton, and Columbus.

Ashtabula has had 703 new cases in the past two weeks bringing the county up to 1,831. This may be less than the actual cases; Gov. Mike DeWine said in a press conference on Thursday that there is a backlog of around 12,000 tests statewide that still need to be checked.

Ashtabula County is still red. Meeting four of the system's seven indicators. There are no longer any yellow counties. We have met indicator 1 for having over 100 new cases per 100,000 people, indicator 2 for an increase in new cases, indicator 4 for increased emergency department visits with Covid symptoms and indicator 5 for increased outpatient

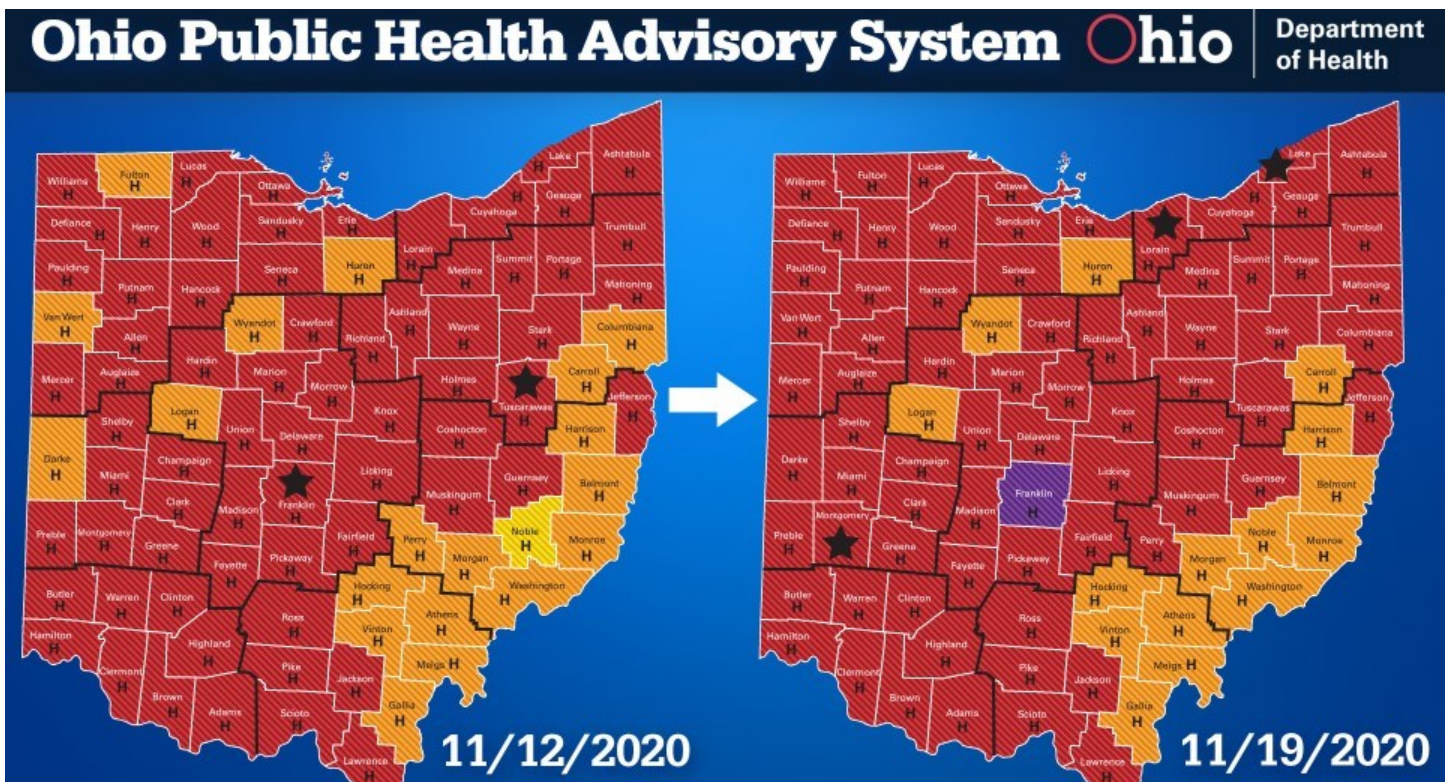
visits with Covid symptoms.

Ashtabula County is still red. Continue to follow the guidelines as instructed in Level 1 and Level 2:

- Conduct a daily health/symptom self-evaluation and stay at home if symptomatic.
- Maintain social distancing of at least 6 feet from non-household members.
- Wear face coverings in public.
- Increase caution when interacting with others not practicing social distancing or wearing face covers.
- Avoid traveling to high-risk areas.
- Wash hands frequently with soap and water for at least 20 seconds.
- Use hand sanitizer frequently.
- Avoid touching your face.
- Cover coughs or sneezes (e.g., into a tissue, or elbow).
- Avoid contact with anyone who is considered high-risk. And high-risk individuals should take extra care to follow precautions.
- Decrease in-person interactions outside household.
- Seek medical care as needed, but avoid unnecessary visits to hospitals, nursing homes, and residential care facilities to see others as much as possible.

Additional Guidelines for red, or Level 3:

- Decrease in-person interactions with others.
- Consider necessary travel only.
- Limit attending gatherings of any number.





When to stay home

What counts as close contact?



Standing within 6 feet for 15 minutes



Direct physical contact



Shared utensils



A nearby sneeze or cough



Home care for someone who is sick with COVID-19

How do I safely stay at home and away from others?

People who are isolated or quarantined should take the following actions to keep themselves and others safe:



Keep your physical distance from others – stay in your bedroom, use separate bathrooms.



Wipe down high-touch areas every day with a disinfectant.



Do not leave your home (unless necessary for medical care).



Do not allow visitors to your home.

Go to coronavirus.ohio.gov for more information

Sources: "Waiting for and Receiving COVID-19 Test Results," Ohio Department of Health, updated August 19, 2020. "COVID-19FAQ: Quarantine," Ohio Department of Health, updated July 30, 2020.

COVID-19 Symptoms

Help prevent the spread of Covid-19

You may have COVID-19 if you have:

- Fever or chills
- A cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- Sore throat
- Loss of taste or smell
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

Symptoms may be mild or severe and may appear two to 14 days after exposure to the virus.



MIKE DEWINE
GOVERNOR OF OHIO

Ohio

Department of Health

coronavirus.ohio.gov

By: Samantha Dragon

Have something you want featured?

Email sdragon@accaa.org or call 440-990-1719

This is only a short highlight of some of the timely 2-1-1 resources, please contact 2-1-1 for more information.